



## E-Web: Online Services for Students

This document covers the following topics:

Getting Started  
Class Schedule  
Login to E-Web  
Enter a Security Question  
Student Services / Personal Information (overview)  
Entering Your Email Address  
Entering Your Emergency Contact Information  
Registration  
Add / Drop Classes  
Class Search within Registration  
Registration Status  
Student Records  
Advisor Information  
Exiting E-Web

### Getting Started:




**Eastern Connecticut State University**  
- Online Services -

- Login** - Access Secured Area of E-Web
- Class Schedule** - Search Course Offerings and Availability
- Course Catalog** - View Course Offerings & Prerequisites
- Admissions** - Information Regarding Admission to Eastern
- Financial Aid** - General Financial Aid Information
- Student Employment** - Student Job Opportunities
- Alumni and Friends** - Information Regarding Alumni Activities
- ECSU Directory** - Contact Information for Faculty/Staff/Students
- ECSU Homepage** - University Homepage

Go to Eastern CT State University's homepage <http://www.easternct.edu> and click Online Services or go directly to <http://eweb.easternct.edu/>.

## Class Schedule:

 Use the selection options to search for the selected term's class schedule. You may choose any combination of fields to narrow your search, but you must select at least one Subject. Choose Class Search when your selection is complete.

**Subject:** A+ Certificate Courses - Non Credit  
Accounting  
Anthropology

**Subj Code:**

**Course Number:**

**(O)pen (C)lose:**  Open  Close  Both

**Title:**

**Part of Term:** all  
Full Term  
First 5-Week Session

**Instructor:** all  
Acayan  
Adams

**GER:** all  
GER IA Inquiry and Analysis  
GER IB Aesthetic Awareness

**Start Time:** Hour  Minute  am/pm

**End Time:** Hour  Minute  am/pm

**Days:**  Mon  Tue  Wed  Thur  Fri  Sat  Sun

Click Class Schedule to search course offerings and open seats by term. Select the Term and Click Submit.

1. You may choose any combination of fields to narrow your search.
2. Select up to three Subjects (hold down the Ctrl key and click your selections) or enter one 3-character Subject Code (optional).
3. Enter Course Number (optional). To Search for all 100 level courses enter 1%, for 200 level enter 2%, etc.
4. Select a Part of Term, Instructor, and/or GER. (optional)
5. Enter the Start Time to search for courses that begin at or after the time entered. (Optional)
6. Enter the End Time to selected courses that end at or before the time entered. (Optional)
7. Select the Days the class meets (optional)
8. Click Class Search.

### Sample Results:

Fall 2003																				
Mathematics										-- Section --				-- Cross List --						
Select	Lvl	CRN	Subj	Crse	Sec	Cred	Title	GER	Day (s)	Time	Date (MM/DD)	Cap	Act	Rsv	Rem	Cap	Act	Rem	Location	Instructor
Open	UG	10394	MAT	130	01	4.00	Precalculus Mathematics	IIIA	MWF	09:00 am-09:50 am	09/02-12/20	35	0	20	15				EASTRN 39	Davis
									F	11:00 am-11:50 am	09/02-12/20								WEBB 212	Davis
Open	UG	10395	MAT	130	02	4.00	Precalculus Mathematics	IIIA	TR	09:30 am-10:45 am	09/02-12/20	35	0	0	35				WEBB 212	Garcia
									W	01:00 pm-01:50 pm	09/02-12/20								SHAFER 210	Garcia

## Login:

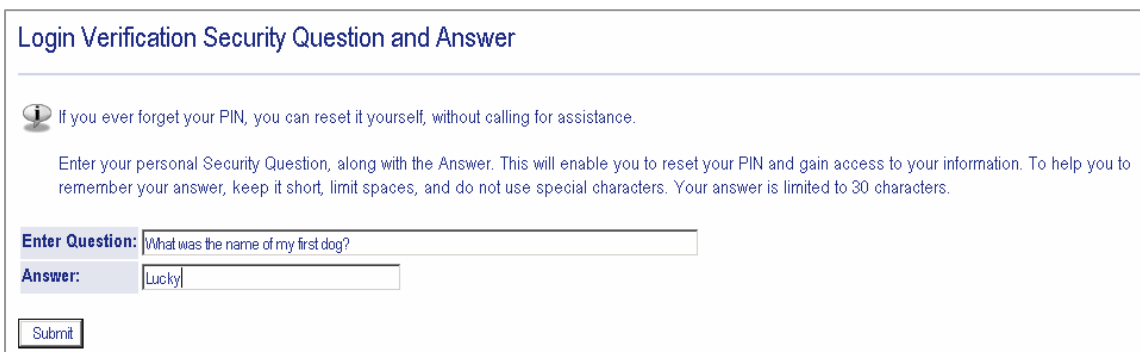


The image shows the login page for Eastern Connecticut State University's online services. At the top, there is a banner with a clock tower and the text "Eastern Connecticut State University - Online Services -". Below the banner, there is a message: "Enter your Eastern ID and PIN, Click Login." followed by three bullet points: "\* For additional information regarding IDs and PINs [click here](#)." "\* To protect your privacy, exit and close browser when finished." "\* Forgot your PIN? Enter your Eastern ID, click 'Forgot PIN?'." "\* For further assistance, call 860-465-4346." Below this, there are two input fields: "Eastern ID:" and "PIN:". To the right of the "PIN:" field is a "Forgot PIN?" link. At the bottom, there are two buttons: "Login" and "Forgot PIN?".

You have been assigned an 8-digit Eastern ID. Your PIN is initially set to your date of birth in the format mmddyy. For example, if your date of birth is January 4, 1962, your PIN is 010462. The first time you login, you will be prompted to change your PIN. Your new PIN must be six numeric digits.

If you need assistance, please call the Help Desk at 860-465-4346.

## Enter a Security Question



The image shows a form titled "Login Verification Security Question and Answer". It contains the following text: "If you ever forget your PIN, you can reset it yourself, without calling for assistance." Below this, it says: "Enter your personal Security Question, along with the Answer. This will enable you to reset your PIN and gain access to your information. To help you to remember your answer, keep it short, limit spaces, and do not use special characters. Your answer is limited to 30 characters." There are two input fields: "Enter Question:" with the text "What was the name of my first dog?" and "Answer:" with the text "Lucky". At the bottom, there is a "Submit" button.

You will be prompted to enter a security question. If you forget your PIN, this will enable you to reset your PIN and gain access to your information.

## Student Services and Personal Information:

After logging into the secured area of E-Web, you will be presented with two areas of service. Student Services and Personal Information. To enter, click Personal Information or Student Services.

<b>Personal Information</b>	
<ul style="list-style-type: none"><li>• View Your Address(es) &amp; Phone Number(s)</li><li>• View/Update E-Mail Address(es)</li><li>• View/Update Emergency Contact Information</li></ul>	<ul style="list-style-type: none"><li>• Name &amp; Social Security Number Change Information</li><li>• Change Your PIN</li></ul>
<b>Student Services</b>	
<ul style="list-style-type: none"><li>• Add/Drop Classes</li><li>• Display Your Class Schedule</li><li>• View Your Holds</li><li>• Display Your Grades &amp; Transcripts</li></ul>	<ul style="list-style-type: none"><li>• Review Charges &amp; Payments</li><li>• Make Online Credit Card Payments</li><li>• Sickness Insurance Waiver</li><li>• Financial Aid Information</li></ul>

- Personal Information includes viewing the address the university has on file for you. If the address is incorrect, please contact the Registrar's Office.
- You can enter the name, address, and phone number of the person who should be contacted in case of emergency. It is the student's responsibility to insure that their emergency contact information is up-to-date.
- You may also enter your e-mail address. We encourage students to maintain up to date e-mail information so that it will be available to instructors on class rosters and other reports.

<b>Personal Information</b>
<hr/>
<ul style="list-style-type: none"><li>Change PIN</li><li>Change Security Question</li><li>Address(es) and Phone(s)(View)</li><li>Update E-mail Address(es)</li><li>Emergency Contacts(View/Update)</li><li>Name Change Information</li><li>Social Security Number Change Information</li></ul>
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<b>Student Services</b>	
<hr/>	
<b>Registration</b>	
<ul style="list-style-type: none"><li>• Check Your Registration Status</li><li>• Add/Drop Classes *** Fall 2003 ***</li></ul>	<ul style="list-style-type: none"><li>• View Class Schedule Bulletin</li><li>• View Your Class Schedule</li></ul>
<b>Student Records</b>	
<ul style="list-style-type: none"><li>• View Holds</li><li>• View Mid-Term &amp; Final Grades</li><li>• View Unofficial Transcript</li></ul>	<ul style="list-style-type: none"><li>• View Student Info and Advisor Assignment</li><li>• View Degree Audit (*** Not Currently Available ***)</li></ul>
<b>Financial Aid</b>	
<ul style="list-style-type: none"><li>• Review Financial Aid Status &amp; Eligibility</li><li>• Review Award Information</li></ul>	<ul style="list-style-type: none"><li>• E-Mail Financial Aid Office</li><li>• Apply for Financial Aid</li></ul>
<b>Student Billing</b>	
<ul style="list-style-type: none"><li>• Review Charges &amp; Payments</li><li>• Make Online Credit Card Payments</li></ul>	<ul style="list-style-type: none"><li>• Sickness Insurance Waiver</li></ul>
<hr/>	

## Personal Information

### Update E-Mail Address(es)

We are requesting students enter their e-mail address(es) and maintain as necessary. Under Personal Information, click Update E-mail Address(es).

**!** There are no active E-mail addresses for you to update.

Type of E-mail to Insert:

- None
- Business
- Campus (Students Only)
- Home
- World Wide Web Business
- World Wide Web Personal

[\[ View E-mail Addresses \]](#)

- Select the Type of E-mail address you will be entering from the drop down list.
- Click Submit.

**Home**

E-mail:

Comment:

Delete this address:

Make this your Preferred address:

Preferred not specified

- Type your e-mail address.
- Check the preferred e-mail box. If entering multiple addresses, you will only select one as your preferred.
- Click 'Submit'.
- To return to the menu, click the Personal Information link at the top of the page.

## Entering Emergency Contact Information:

It is the student's responsibility to maintain up-to-date emergency contact information. From the Personal Information menu, click Emergency Contacts (View/Update).

Click New Contact.

<b>Emergency Contacts</b>		
<b>Order Name</b>	<b>Address and Phone</b>	<b>Relationship</b>
1	<a href="#">New Contact</a>	

Choose the relationship of the contact to yourself from the drop down list. Enter all of the information and click Submit Changes.

<b>Remove Contact:</b>	<input type="checkbox"/>				
<b>Order:</b>	<input type="text" value="1"/>				
<b>Relationship:</b>	<input type="text" value="Mother"/>				
<b>First Name:</b>	<input type="text" value="Mary"/>				
<b>Middle Initial:</b>	<input type="text"/>				
<b>Last Name:</b>	<input type="text" value="Brown"/>				
<b>Address Line 1:</b>	<input type="text" value="123 Penny Lane"/>				
<b>Address Line 2:</b>	<input type="text"/>				
<b>Address Line 3:</b>	<input type="text"/>				
<b>City:</b>	<input type="text" value="Somewhereville"/>				
<b>State or Province:</b>	<input type="text" value="Connecticut"/>				
<b>Zip or Postal Code:</b>	<input type="text" value="12345"/>				
<b>Country:</b>	<input type="text" value="None"/>				
<b>Area Code:</b>	<input type="text" value="860"/>	<b>Phone Number:</b>	<input type="text" value="555"/>	<b>Extension:</b>	<input type="text" value="1212"/>
<input type="button" value="Submit Changes"/>		<input type="button" value="Reset"/>			

Once a contact is entered, click on the Name to update. You may want to add more than one contact. You can add a second contact for the same person to submit their work/daytime address/phone number.

Example of multiple contacts for one person:

<b>Emergency Contacts</b>		
<b>Order Name</b>	<b>Address and Phone</b>	<b>Relationship</b>
1	Mary Brown 123 Penny Lane Somewhereville, CT 12345 860 555 ext 1212	Mother
2	Mary Brown ABC Corporation - WORK Nowhere, CT 12321 860 555 ext 4321	Mother
3	<a href="#">New Contact</a>	

## Student Services

### Registration

#### Registration

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- Select Term
- Add or Drop Classes
- Look-up Classes
- Student Schedule
- Student Detail Schedule
- Registration Fee Assessment
- Registration Status

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### Add or Drop Classes:

#### Registration Access Code Verification

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 • Please enter your **Registration Access Code**. Click the submit button to proceed.

- Your Registration Access Code is term specific and is printed on your Registration Information Card. You should obtain your Registration Information Card from your faculty advisor during your advisement appointment.
- Once your access code has been verified for the specified term you will be permitted to Add/Drop classes starting on your Registration Appointment Date through the end of the Add/Drop Period for this term.
- Registration Access Codes are only required for Fall and Spring term registration.

**Registration Access Code:**

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During the Fall and Spring terms, full-time undergraduate students will be prompted for their Registration Access Code. This code is obtained from your advisor. The advisor will give you a Registration Information Card with your Registration Appointment Date and Registration Access Code. Enter the code and click Submit. You will only need to enter this code once per term.

After entering your Registration Access Code, the Add and Drop Worksheet is opened.

**i** If you have already registered for the term, your class schedule will appear in the Current Schedule section below. Note this section also displays cancelled classes and previously dropped classes. See the Status column. If you wish to re-register for a class you previously dropped you must first process a web drop, see drop instructions below, and then re-register for the course, see add instructions below.

**To add a class** enter the Course Reference Number (CRN) in the Add Class table. Note, section overload approvals, instructor signature required approvals and course repeats (including previously withdrawn courses) require an in-person add transaction at the Registrar's Office.

**To Drop a class** use the options available in the Action field. If no options are listed in the Action field then the class may not be dropped.

**To Complete Registration** click Submit Changes. When you submit changes any applicable adjustments to your term bill will occur. **Please make payments as appropriate.** Failure to meet financial obligations could result in being dropped from your courses.

**Warning,** when you submit changes pre-requisite checking occurs for added and previously registered courses. If you no longer meet the pre-requisite for a previously registered course, the course will be dropped. To re-register without having fulfilled the pre-requisite requirements, you must have the instructor's written permission and re-register in person at the Registrar's Office.

If you are unsure of which classes to add, click Class Search to review the class schedule. Note, this search function operates differently than the class schedule found on the E-Web: Easterns Online Service home page.

**Current Schedule**

Action	CRN	Subj	Crse	Sec	Level	Cred	Grade	Made	Title	Status
None	50220	PHY	320	01	Under					
None						3.00				
Billing Hours: 3.00										
Maximum Hours: 14.00										
Date: Mar 24, 2003 09:49 am										

To drop a course, select **\*\*Web Drop\*\*** from the drop down menu.

To add a course, type the CRN (Course Reference Number) for each course you want to add or click the Class Search button to search for a course to add.

**Add Classes**

CRNs

Click Submit Changes button. To make payment, click 'Registration Fee Assessment' link at the bottom of the page.




## Registration Errors

If there are errors with your registration, you will receive Registration Errors. Possible errors include, but are not limited to:

- Closed Section
- Time Conflict
- Pre-Requisite or Test Score not met
- Co-Requisite Needed
- Duplicate CRN
- Level Restriction (example: Undergraduate student attempting to register for a Graduate Level course)
- Maximum Hours Exceeded (example: Part time student attempting to register for more than 11.99 credits)
- CRN does not exist



## Class Search within Registration:

 Use the selection options to search for the selected term's class schedule. You may choose any combination of fields to narrow your search, but you must select at least one Subject. Choose Class Search when your selection is complete.

<b>Subject:</b>	A+ Certificate Courses - Non Credit Accounting Anthropology		
<b>Subj Code:</b>	<input type="text"/>		
<b>Course Number:</b>	<input type="text"/>		
<b>(O)pen (C)lose:</b>	<input checked="" type="radio"/> Open <input type="radio"/> Close <input type="radio"/> Both		
<b>Title:</b>	<input type="text"/>		
<b>Part of Term:</b>	all Full Term First 5-Week Session		
<b>Instructor:</b>	all Acayan Adams		
<b>GER:</b>	all GER IA Inquiry and Analysis GER IB Aesthetic Awareness		
<b>Start Time:</b>	Hour <input type="text" value="00"/>	Minute <input type="text" value="00"/>	am/pm <input type="text" value="am"/>
<b>End Time:</b>	Hour <input type="text" value="00"/>	Minute <input type="text" value="00"/>	am/pm <input type="text" value="am"/>
<b>Days:</b>	<input type="checkbox"/> Mon <input type="checkbox"/> Tue <input type="checkbox"/> Wed <input type="checkbox"/> Thur <input type="checkbox"/> Fri <input type="checkbox"/> Sat <input type="checkbox"/> Sun		
<input type="button" value="Class Search"/>			

Class Search within Registration works the same as in the non-secure area except you can register directly from the results or add courses to your Add/Drop Worksheet from the results. (See Sample Results below).

## Sample Results:


 The select column displays "Open", "Closed" or a Check Box depending on seat availability and registration eligibility.

- If a Check Box is displayed, you are currently eligible to register and open seats are available. Click the Check Box on the desired course(s) and then click the "Register" button or "Add to Worksheet" button at the bottom of the page to register.
- If "Open" displays it indicates that seats are still available. If you are currently eligible to register and "Open" displays, you are already registered for the corresponding class.
- If "Closed" displays, all seats are currently taken.

 The select column displays "Open", "Closed" or a Check Box depending on seat availability and registration eligibility.

- If a Check Box is displayed, you are currently eligible to register and open seats are available. Click the Check Box on the desired course(s) and then click the "Register" button or "Add to Worksheet" button at the bottom of the page to register.
- If "Open" displays it indicates that seats are still available. If you are currently eligible to register and "Open" displays, you are already registered for the corresponding class.
- If "Closed" displays, all seats are currently taken.

## Registration Status:

Your registration appointment period begins on **04-MAR-2003**  
 Your advisor for the above term is **Jianhua Lin**  
 **You have Holds which will prevent registration.**  
 Your Academic Standing permits registration.  
 Your Student Status permits registration.  
 Your Class for registration purposes is Senior.

**Earned Credit**

Level	Type	Hours
Undergraduate	Institutional	109.00

**Curriculum Information**

**Level:** Undergraduate  
**College:** School of Arts and Sciences  
**Degree:** [Bachelor of Science](#)  
**Major:** Computer Science

[ [View Holds](#) | [Add or Drop Classes](#) ]

Registration Status lists the date you are eligible to register for the selected term, your advisor, registration hold alert, academic standing, student status, and degree/major information.

If you have holds which prevent registration, click the View Holds link at the bottom of the page for more information. (Sample Hold below).

## Sample Hold:

Hold Type	From Date	To Date	Amount	Reason	Originator	Processes Affected
See Bursar	Nov 09, 2001	Dec 31, 2099		Current Term Unpaid Balance		Registration Transcripts Graduation Accounts Receivable
Delinquent Balance	Jun 06, 2002	Dec 31, 2099				Registration Transcripts Graduation Accounts Receivable

## Student Records

### Student Records

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- [View Holds](#)
- [Midterm Grades](#)
- [Final Grades](#)
- [Academic Transcript](#)
- [Course Catalog](#)
- [Student Information](#)
- [Advisor Information](#)

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## Advisor Information

<b>Primary Advisor:</b>	A. Advisor
<b>Department:</b>	Name of Department
<b>Building and Room:</b>	Building, Room Number
<b>Phone Number:</b>	860 465-5000
<b>Email Address:</b>	advisora@easternct.edu

Click Advisor Information for your Primary Advisor's information including Name, Department, Building & Room Number, Phone Number, and Email address.

## Logout: Exiting Web for Student



**Eastern Connecticut State University**  
**- Online Services -**

Thank you for using EWEB - Eastern's Online Services.

If you are finished, **PLEASE CLOSE** your browser to protect your privacy or click here to close this window!

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[Return to Homepage](#)

It is very important to remember to exit and close your browser. Click EXIT in the upper right corner of your screen.