

Table of Contents

Table of Contents	1
MS Forms	2
Email Individual(s) When an MS Form Is Submitted Using Power Automate	3
Forms training	11
Transfer Ownership of an MS Form	12
MS Forms Pro Rebranded as Dynamic 365 Customer Voice	13

Email Individual(s) When an MS Form Is Submitted Using Power Automate

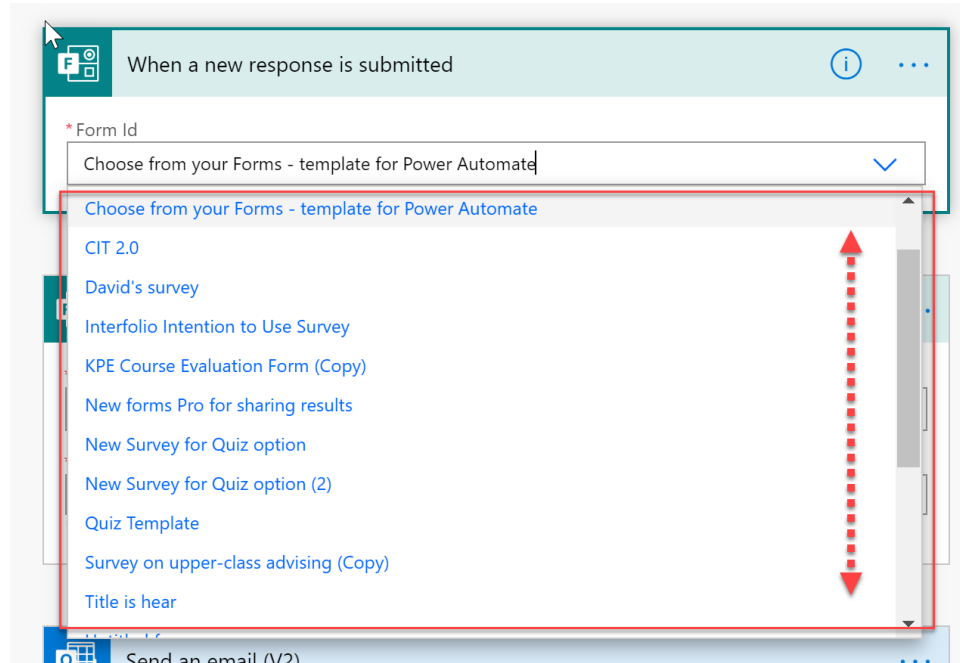
This article covers

- [Personal Forms and Group Form IDs](#)
- [Access Power Automate and Create The Flow](#)
- [Personalize your flow](#)

Note: You must first create the form for which you want to create an automated flow.

Personal Forms and Group Form IDs

If you created the MS form from your account, it will be listed in your forms.

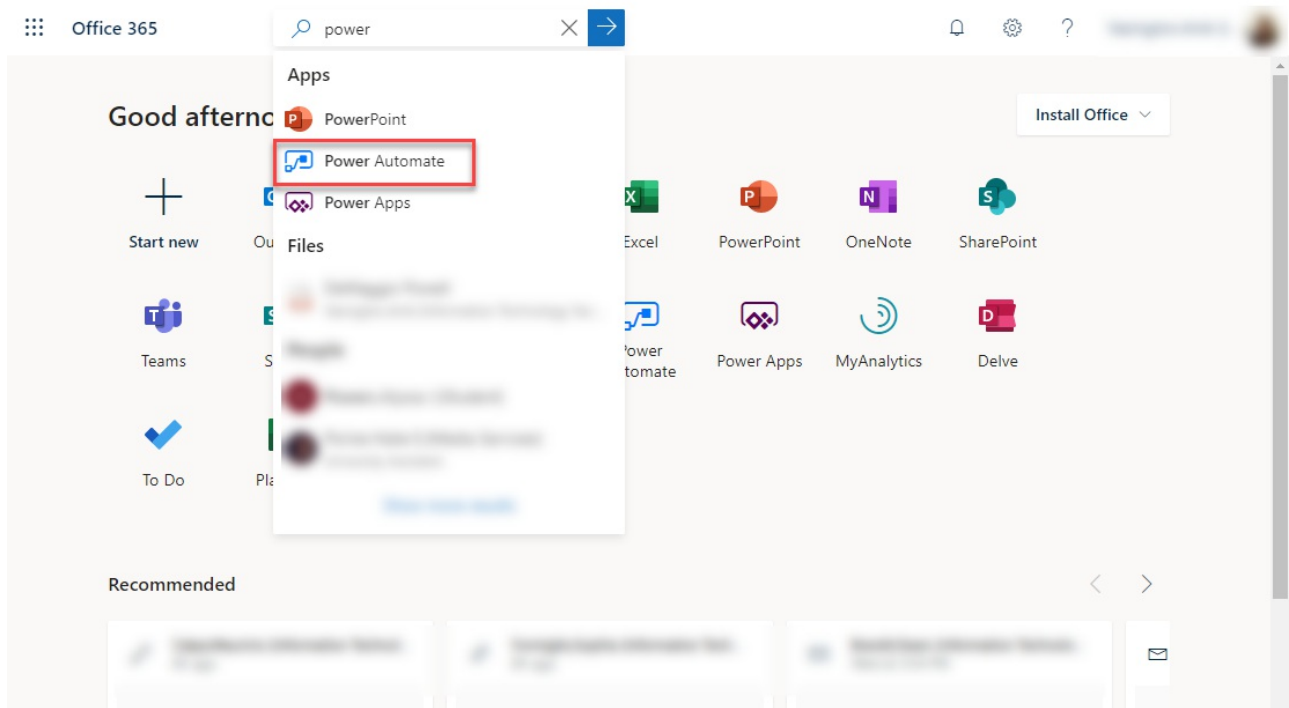


If you created the form from a SharePoint site or it is a group form, you will need the unique form identifier. Here's where you can find the form ID. In the form URL, it is the alphanumeric string which follows the = symbol. The highlighted portion of the complete URL is the ID for group forms.

<https://forms.office.com/Pages/ResponsePage.aspx?id=6Eq8AGxX40WUnU8SnYtnCorpYGDakJCjIzkThVwXD9UMjYzME9PV004OEc5SFZFTUtKUFpPMFpHVSQIQCN0PWcu>

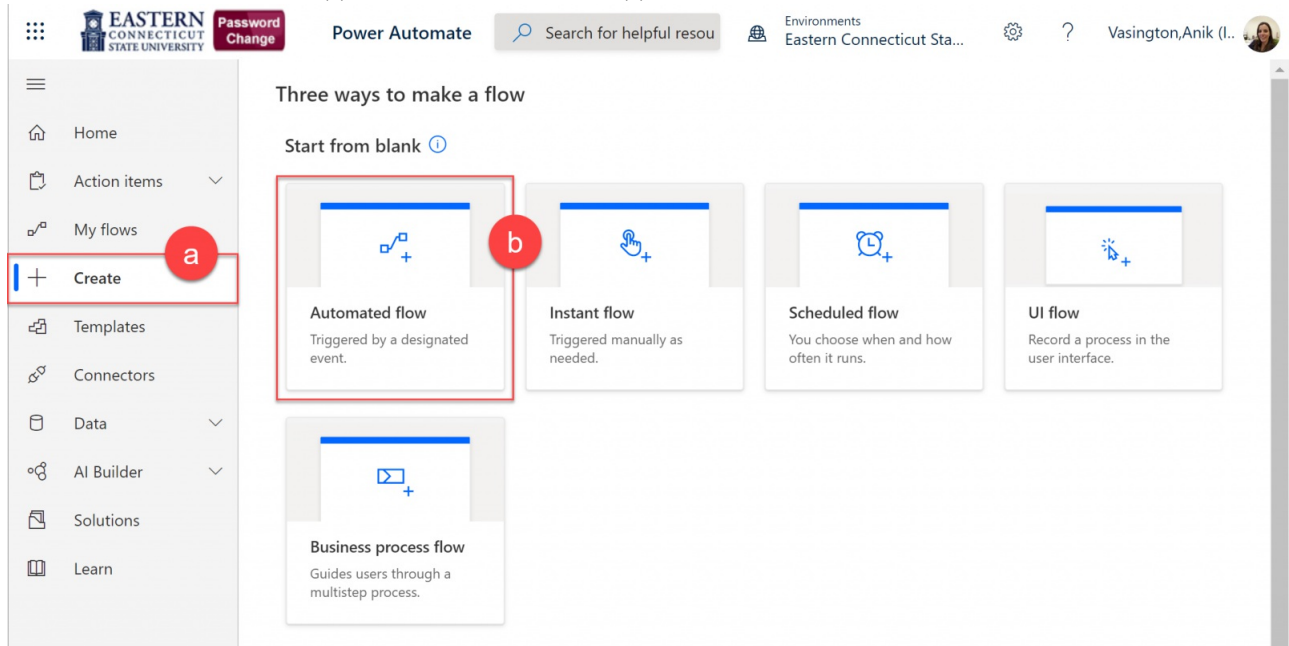
Access Power Automate and Create The Flow

1. From your O365 email portal, search for Power Automate.

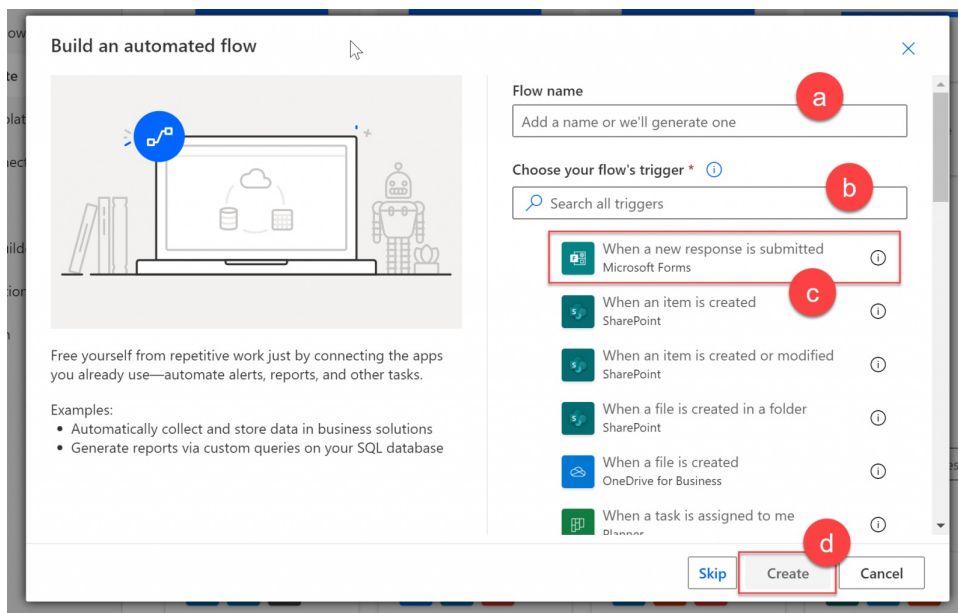


2. There might be some initial set up questions that you'll need to answer.

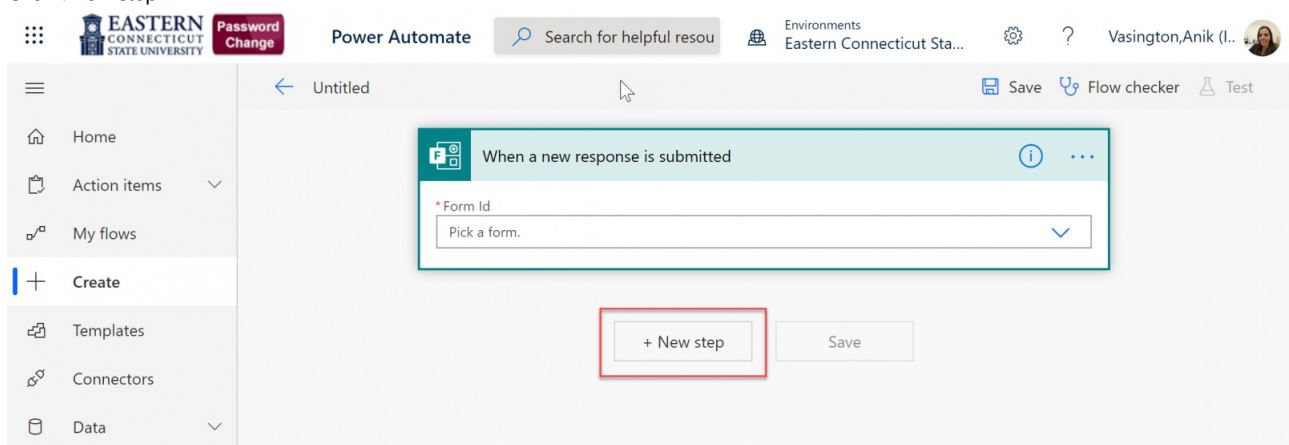
3. On the left-side menu click create (a), and choose Automated flow (b).



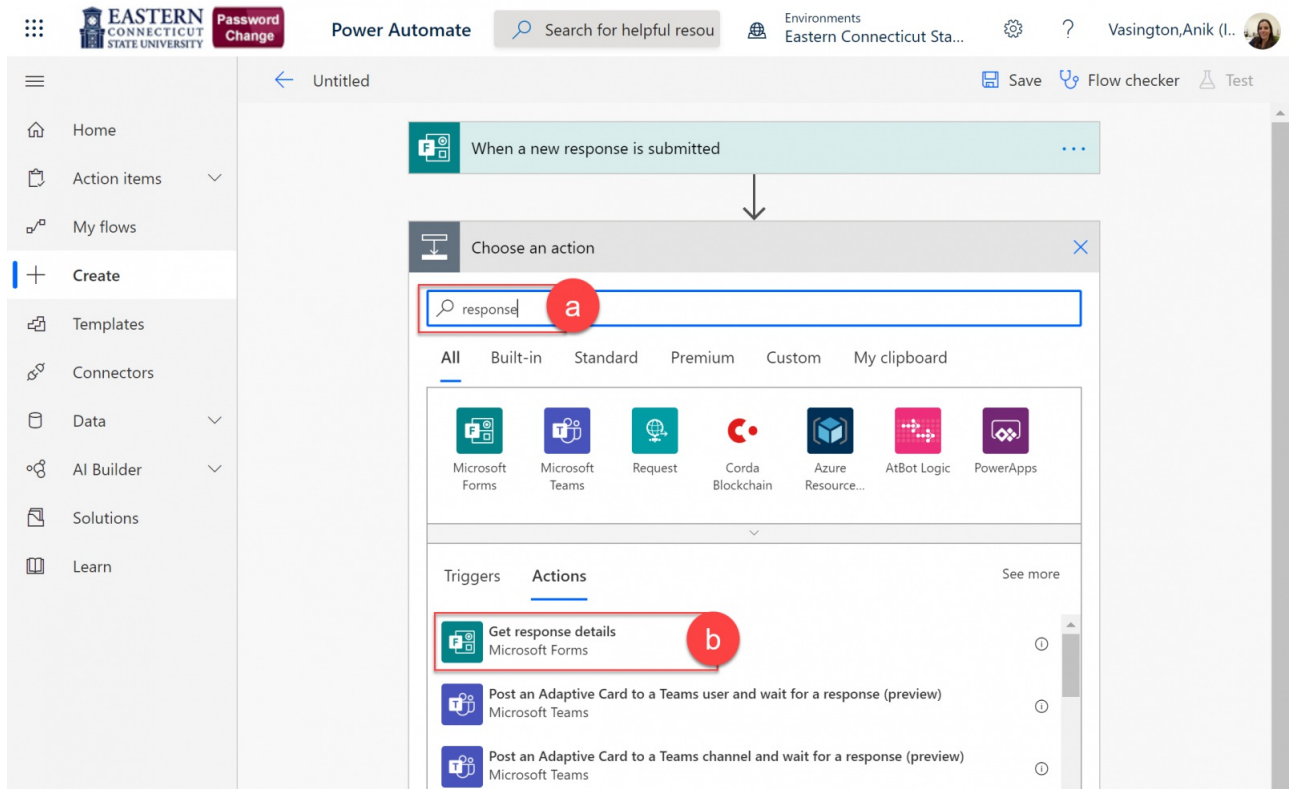
4. Give your flow a name (a). If needed, use the search field for When a new response is submitted, Microsoft Forms (b). Choose When a new response is submitted, Microsoft Forms (c). Click create (d).



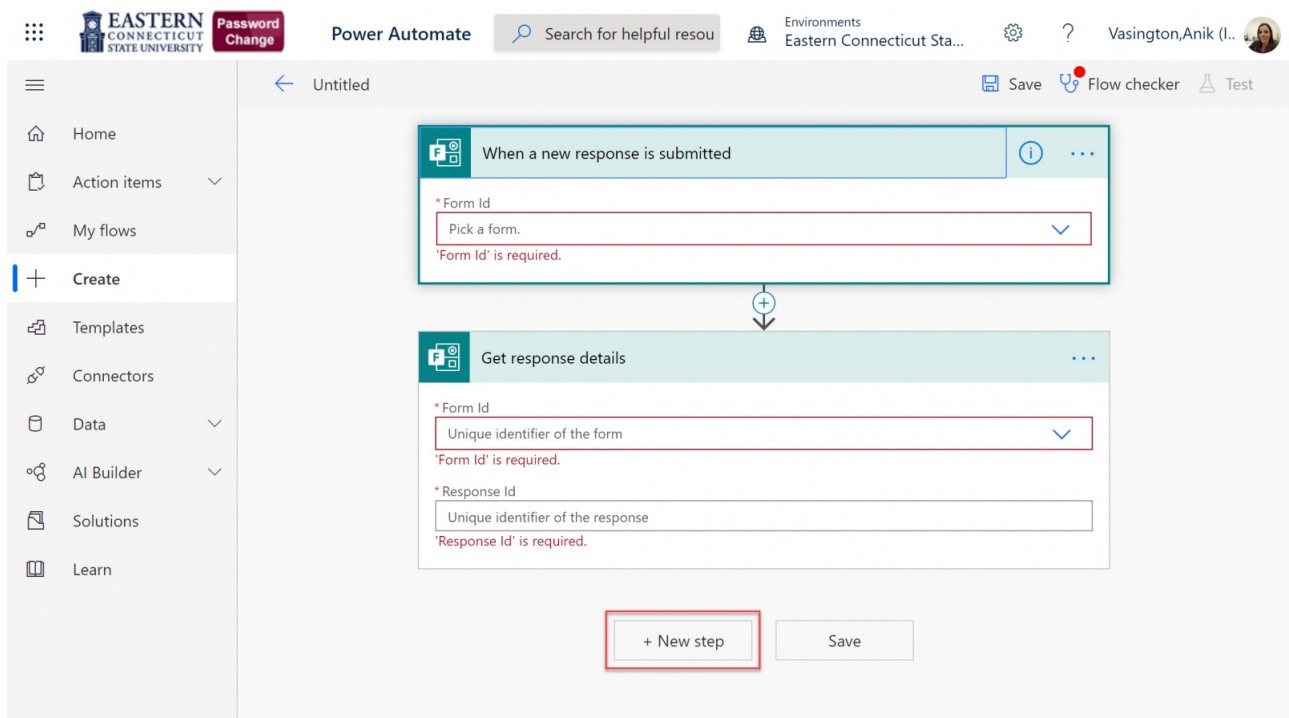
5. Click +New step.



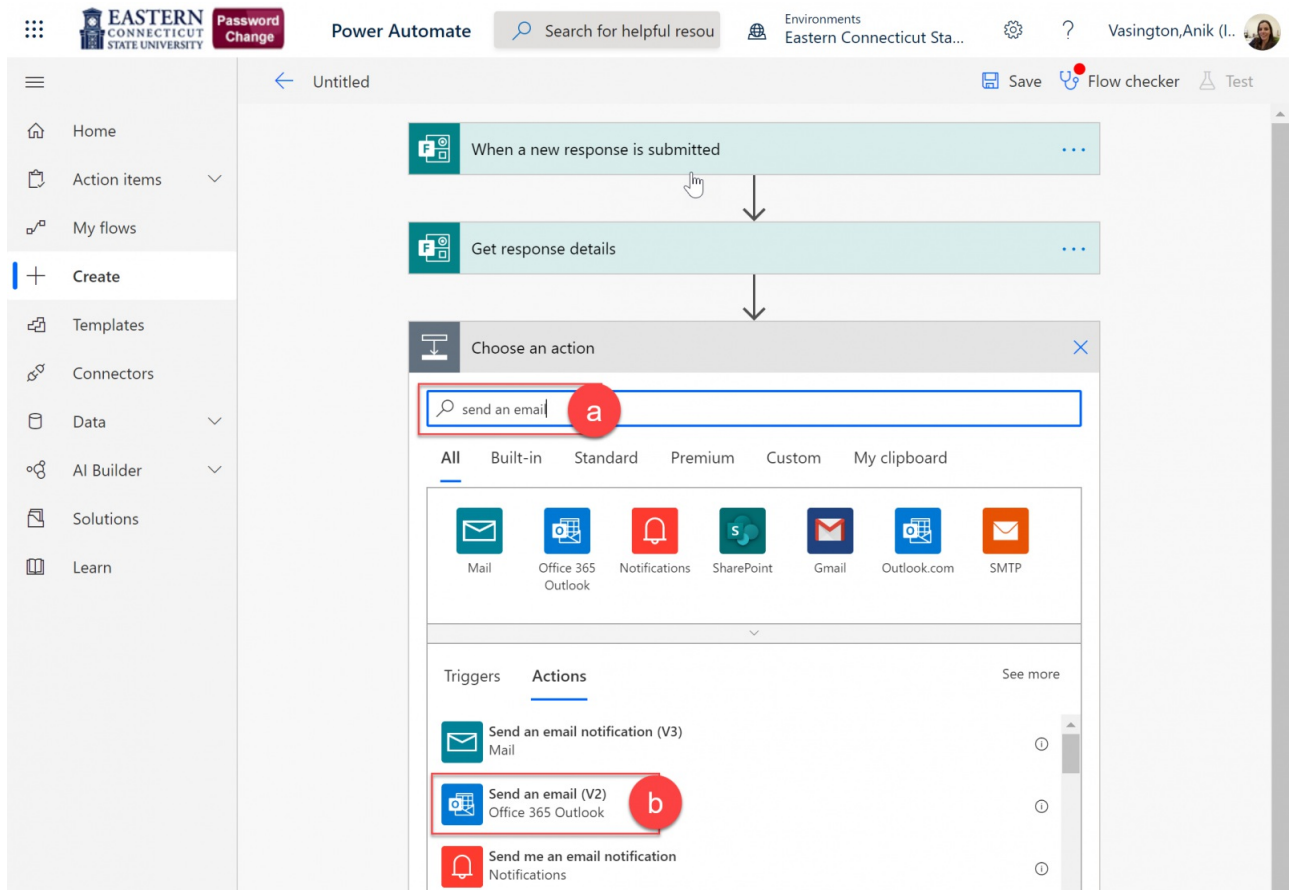
6. If needed, use the search field and find: Get response details, Microsoft Forms (a). Click Get response details, Microsoft Forms (b).



7. Click + New step.



8. If needed, use the search field and find: Send an email (V2), Office 365 Outlook (a). Click Send an email (V2), Office 365 Outlook (b).



9. Click Save.

Power Automate interface showing a flow named "Untitled". The flow consists of three steps:

- When a new response is submitted
- Get response details
- Send an email (V2)

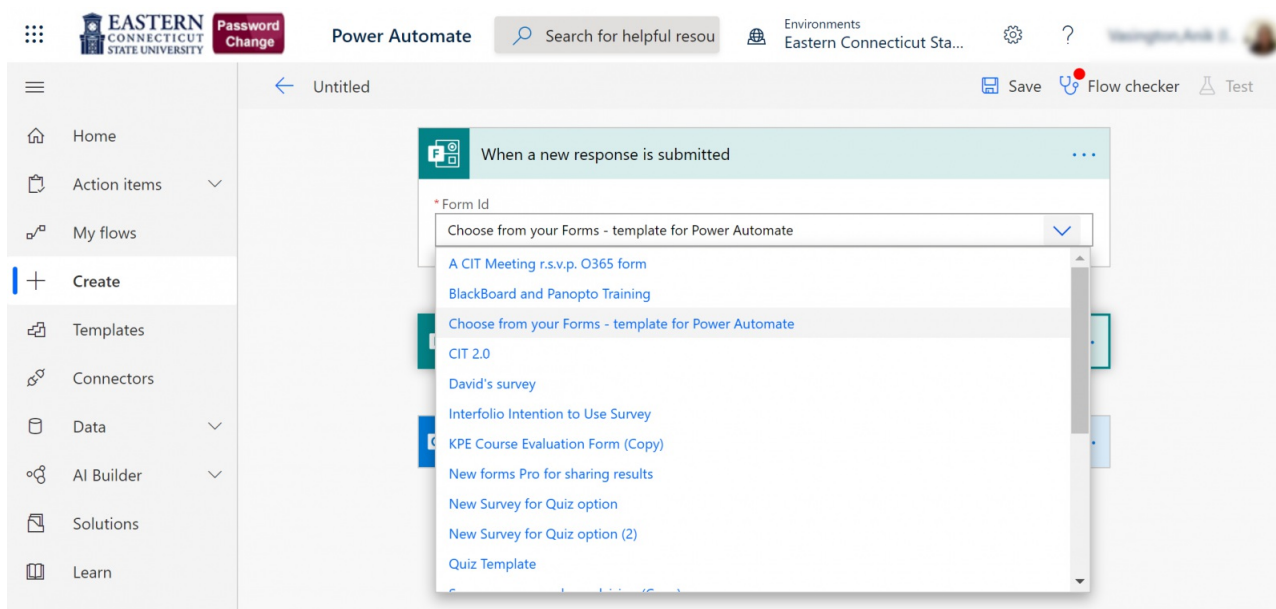
The "Send an email (V2)" step is expanded, showing fields for To, Subject, and Body. The "Save" button is highlighted with a red box.

Personalizing your flow.

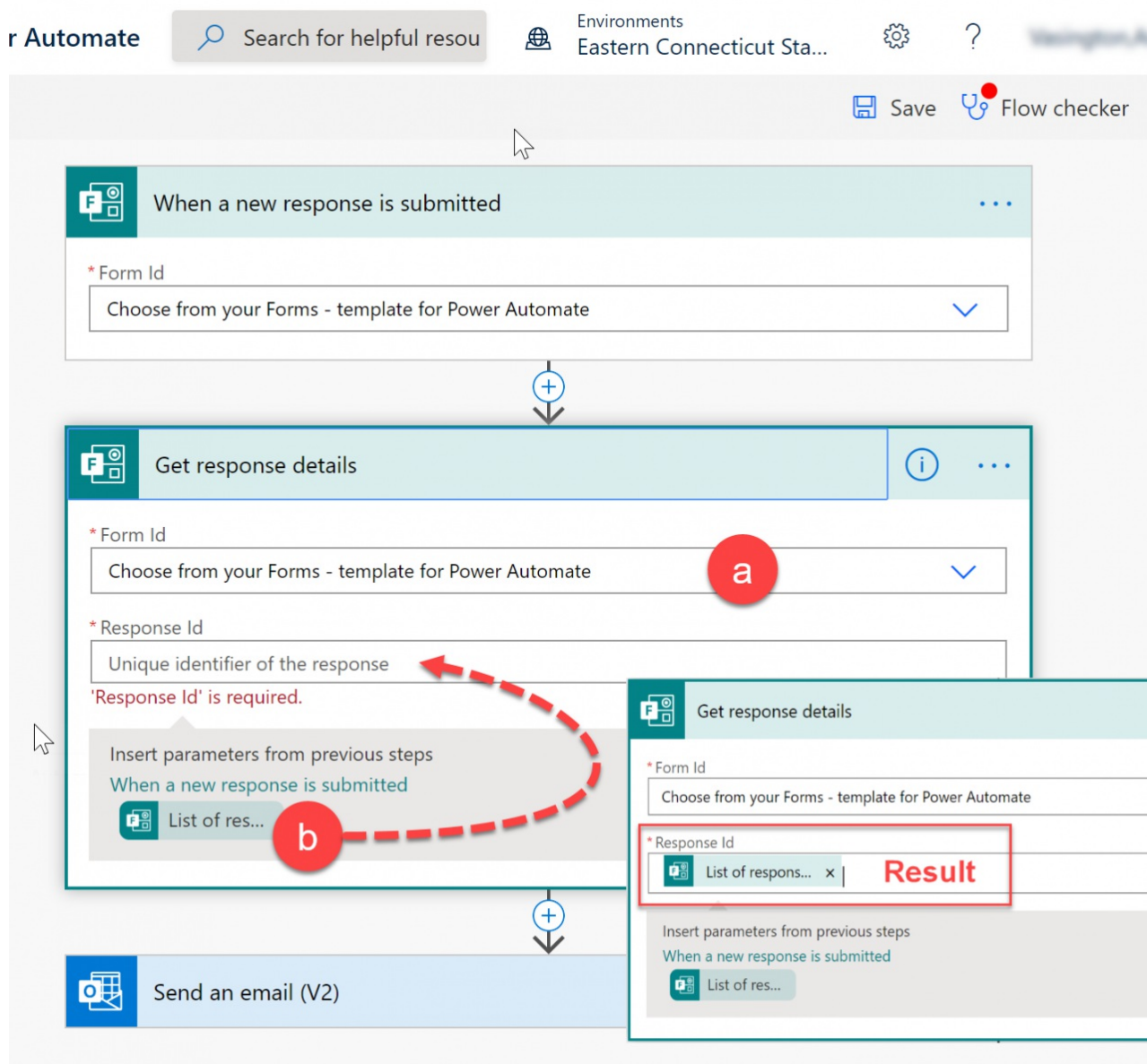
You will click on the individual steps to expand and reveal step options.

Power Automate interface showing the same flow. Red arrows point to the three steps, indicating they can be expanded to reveal options. A red text box on the right says "Click to expand and reveal step options".

1. Click on the step: When a new response is submitted to expand and reveal pull-down. From pull-down choose your form or if using a group form scroll to end and choose Enter custom value, paste the form ID into the field. Refer to [Personal Forms and Group Form IDs](#) found earlier in this article if you need to find your group form ID.



2. Click on the step: Get response details to expand and reveal pull-down. From pull-down choose your form or if using a group form scroll to end and choose Enter custom value, paste the form ID into the field. Refer to top portion of this article if you need to find your group form ID (a). Drag and drop the icon from the insert parameters to the Response Id box (b).



3. Click on the step: Send an email (V2) to expand and reveal the step options.
 - a. Specify email addresses separated by semicolons.
 - b. Specify the subject of the email.
 - c. Use the text editor, format the content of the email you want to be sent after each submission. You can drag and drop the dynamic content field(s) into your formatted email as you did in the step above.
 - d. Click to show advanced options.

Send an email (V2)

*** To**
Specify email addresses separated by semicolons like someone@contoso.com
'To' is required.

*** Subject**
Specify the subject of the mail
'Subject' is required.

*** Body**

Font 12 **B** *I* U

THIS IS FOR SAMPLE USE ONLY.

1. Edit the To line above.
2. Edit the Subject line and add Dynamic Content where appropriate
3. Layout how you want the response to look like with the appropriate Dynamic Content.

Email address: body/responder x

Question 1 - Likert scale
Option 1 body/r629dba396d86428cba0ae93e5844941b x
Option 2 body/r426ff85ace4949b9ae006c65a8ea0852 x

Question 2 - Choice, question with 3 choices
 body/r85704290c9fe4a03bc7fc0e16577d30d x

Question 3 - Text question
 body/rc2ab66dd48e84c3a882808b1f3f76342 x

Question 4 - Ranking - Which flavor do you like best?
 body/r7b4280a12b0240a6b32e4f18d7d0b42d x

Question 5 - Rating question - Rate how you feel doing this survey.
 body/r5fc0a2f3ff0f4e3a96a3fdd2058082bc x

Question 6 - Net Promoter score - How likely are you to recommend icecream to a friend?
 body/rcd68493b04c54f02abce8810f4c36f6b x

Question 7 - Date input
 body/rcae23326b2a84d53b580e9c4531ef574 x

Show advanced options

4. The advanced option let you set from who the email is sent (Send as). You can also add cc and bcc fields and other features.

From (Send as)

Email address to send mail from (requires "Send as" or "Send on behalf of" permission for)

CC

Specify email addresses separated by semicolons like someone@contoso.com

BCC

Specify email addresses separated by semicolons like someone@contoso.com

Attachments Name - 1

Attachment name

Attachments Content - 1

Attachment content

+ Add new item

Importance

Importance

[Hide advanced options](#)

- When you are done editing, click Save at the bottom of your screen. Flow checker will verify your work and give you a rundown of any errors, you must resolve the errors in order to save your work.

Power Automate

Search for helpful resou

Environments Eastern Connecticut Sta...

Vasington,Anik (l..)

Send a email tor each MS from response

When a new response is submitted

Get response details

Send an email (V2)

* To

Specify email addresses separated by semicolons like someone@contoso.com

* To' is required.

* Subject

Specify the subject of the mail

* Subject' is required.

* Body

Font 12 B I U

Specify the body of the mail

* Body' is required.

Show advanced options

+ New step

Save

Flow checker

Errors (3)

Send an email (V2) (3)

'To' is required.

'Subject' is required.

'Body' is required.

Warnings (0)

- Test your flow. Go to your form and submit an entry to verify that you are getting the expected behavior. Troubleshoot as necessary if the behavior is not as expected or desired.

The following link contains information from Microsoft about Forms help and learning: <https://support.office.com/en-us/forms>

Transfer Ownership of an MS Form

MS forms allows users to transfer form ownership to a group they belong to. Users can develop a form and then place it in group for use so that other group members can access the results easily, and the form is not tied to one individual for maintenance. The link below has instructions and information:

<https://support.microsoft.com/en-us/office/transfer-ownership-of-a-form-921a6361-a4e5-44ea-bce9-c4ed63aa54b4>

Microsoft had two ways to use forms, MS Forms and MS Forms Pro. On 9/2 Microsoft announced that MS Forms Pro had been rebranded as Dynamics 365 Customer Voice. All the capabilities that were in MS Forms Pro should be available in Customer Voice. Forms that were made in Pro Forms are no longer be available in the MS Forms tool as of 09/30, instead they can be accessed in Customer Voice. Forms that were made in regular MS Forms will continue to open in MS Forms. As of right now, Customer Voice is not integrated into our Office 365 and there is no ETA on that, but you can go directly to <https://customervoice.microsoft.com/> and access your Pro forms. We are also in the process of acquiring some training and documentation for it. Eastern users can continue to use the service, or you can migrate their forms to regular MS Forms or Qualtrics, both are integrated into O365 under All apps.

